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| **Andrew MCKENZIE**  Customer care & cashier  **SUMMARY / OBJECTIVES / PROFILE**   |  | | --- | | Looking for the position of bartender in a challenging bar environment. Having five years bartending experience in top bars and restaurants across XYZ. providing responsible alcohol service, while facilitating great customer experiences. |   **Work EXPERIENCE**   |  | | --- | | **Head Bartender, Orsay** | | Scottsdale, Arizona — 2012-2015 | | **Responsibilities**: | | * Developing excellent customer relations * Responsible for the bar, ensuring all cash is counted and deposited * Track of sales and buying combined with fine-tuning of promotions * Communicating effectively with special care and other large group settings * Maintaining full knowledge of the menu and promotions * Concocts new drinks from time to time * Coordination of staff working schedule * Complying with federal and state food and beverage regulations | | **Accomplishments:** | | * Ut enim ad minim veniam, quis nostrud exerc. | | * Exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. | | * Ut enim ad minim veniam, quis nostrud exerc. |  |  | | --- | | **Bartender, Dos Gatos** | | Phoenix, Arizona — 2011-2013 | | **Responsibilities:** | | * Preparing alcoholic and non-alcoholic beverages for patrons * Mixing and serving drinks to our guests’ specific wishes * Interacting with customers in a friendly and courteous manner * Receives payments (cash or credit card) and hands change to customers * Assessing customer’s preferences and needs and making the appropriate recommendations | | **Achievements:** | | * Employer of the year Award - 2012 | | * Increased customer satisfaction level by 25% | | * Personal customer service satisfaction level of 96% |   **EDUCATION**   |  | | --- | | **Bachelor of Business administration** | | Northern Arizona University — 2010-2014 | |  | | Maecenas pellentesque luctus nulla eget sodales. Donec efficitur vitae diam at vulputate. Pellentesque eu placerat mauris. | | |  | | --- | | **Personal details** | |  | | 4594 – Fleming Way. | | Flagstaff, AZ 23831 | |  | | T (123) 456 7899 | | M 000 000 000 | |  | | brendan@smith.com |  |  | | --- | | **Professional Skills** | |  | | Skill summary: | | Customer care, good memory | |  | | Experienced bartender well versed with: | | Cocktail making, Inventory management and staff scheduling | |  | | Charismatic and confident bartender that cares |  |  | | --- | | **Languages** | |  | | English | | native language | |  | | Italian | | Advanced: speaking, reading  Intermediate: writing | |  | | Spanish | | Intermediate: speaking, reading  Basic: writing |  |  | | --- | | **References** | |  | | Roger Lewis | | T 000 000 0000 | | email@address.com | |  | | James Moody | | T 000 000 0000 | | email@address.com | |
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