



DWIGHT KAVANAGH

IT QA Analyst | 📍 ORLANDO, FL, 32804, UNITED STATES | 890-555-0401

○ DETAILS ○

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United States
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email@example.com

DATE / PLACE OF BIRTH

05/10/1983
Orlando, FL

NATIONALITY

USA

DRIVING LICENSE

Full

○ SKILLS ○

Automated Testing
Manual Testing
Regression Testing
Black Box Testing
White Box Testing

👤 PROFILE

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

📁 EMPLOYMENT HISTORY

IT QA Analyst at United Healthgroup, New York, New York

January 2011 – Present

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

IT QA Analyst at Viacom, New York, New York

November 2008 – January 2011

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

IT QA Analyst at Bank of America, New York, New York

March 2006 – June 2008

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems
- Communicating feature interaction problems and identify coding problems across the system

🎓 EDUCATION

Columbia University, New York, New York

July 2006

Degree: Bachelor of Science in Computer Science