

# Dwight Kavanagh



## IT QA Analyst

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**Date / Place of birth** 05/10/1983 / Orlando, FL  
**Driving license** Full

## 01 PROFILE

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

## 02 EMPLOYMENT HISTORY

01/2011 – Present

### IT QA Analyst at United Healthgroup

*New York, New York*

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

11/2008 – 01/2011

### IT QA Analyst at Viacom

*New York, New York*

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

03/2006 – 06/2008

### IT QA Analyst at Bank of America

*New York, New York*

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems
- Communicating feature interaction problems and identify coding problems across the system

### **03 EDUCATION**

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07/2006

#### **Columbia University**

*New York, New York*

Bachelor of Science in Computer  
Science

### **04 SKILLS**

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Automated Testing

Manual Testing

Regression Testing

Black Box Testing

White Box Testing