



# Dwight Kavanagh

IT QA Analyst

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**DATE / PLACE OF BIRTH** 05/10/1983 / Orlando, FL

**NATIONALITY** USA

**DRIVING LICENSE** Full

## 01 PROFILE

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

## 02 EMPLOYMENT HISTORY

Jan 2011 – Present

New York, New York

### IT QA Analyst at United Healthgroup

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

Nov 2008 – Jan 2011

New York, New York

### IT QA Analyst at Viacom

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications.

My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

Mar 2006 – Jun 2008

New York, New York

### IT QA Analyst at Bank of America

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite

requirements

- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems
- Communicating feature interaction problems and identify coding problems across the system

## 03 EDUCATION

Jul 2006

New York, New York

### Columbia University

Bachelor of Science in Computer Science

## 04 SKILLS

**Automated  
Testing**

**Regression  
Testing**

**White Box  
Testing**

**Manual  
Testing**

**Black Box  
Testing**