



Dwight Kavanagh

IT QA Analyst

Info

Address

143 Main Ave, Orlando,
FL, 32804, United States

Phone

890-555-0401

Email

email@example.com

Date / Place of birth

05/10/1983
Orlando, FL

Driving license

Full

Nationality

USA

Skills

Automated Testing

Manual Testing

Regression Testing

Black Box Testing

White Box Testing

Profile

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

Employment history

IT QA Analyst, United Healthgroup

Jan 2011 – Present 📍 New York, New York

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

IT QA Analyst, Viacom

Nov 2008 – Jan 2011 📍 New York, New York

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

IT QA Analyst, Bank of America

Mar 2006 – Jun 2008 📍 New York, New York

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems
- Communicating feature interaction problems and identify coding problems across the system

Education

Columbia University, Bachelor of Science in Computer Science

Jul 2006  New York, New York