

Dwight Kavanagh

IT QA Analyst



ADDRESS	143 Main Ave, Orlando, FL, 32804, United States	PHONE	890-555-0401
EMAIL	email@example.com	DATE / PLACE OF BIRTH	05/10/1983 / Orlando, FL
NATIONALITY	USA	DRIVING LICENSE	Full

Profile

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

Employment history

Jan 2011 – Present

[NEW YORK, NEW YORK](#)

IT QA Analyst

United Healthgroup

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

Nov 2008 – Jan 2011

[NEW YORK, NEW YORK](#)

IT QA Analyst

Viacom

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

Mar 2006 – Jun 2008

[NEW YORK, NEW YORK](#)

IT QA Analyst

Bank of America

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems

- Communicating feature interaction problems and identify coding problems across the system
-

Education

Jul 2006

NEW YORK, NEW YORK

Columbia University

Bachelor of Science in Computer Science

Skills

Automated Testing

Regression Testing

White Box Testing

Manual Testing

Black Box Testing