



# Dwight Kavanagh

IT QA Analyst

ORLANDO, FL, 32804, UNITED STATES

## Details

143 Main Ave, Orlando, FL, 32804, United States  
890-555-0401  
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DATE / PLACE OF BIRTH

05/10/1983  
Orlando, FL

NATIONALITY

USA

DRIVING LICENSE

Full

## Skills

Automated Testing  
Manual Testing  
Regression Testing  
Black Box Testing  
White Box Testing

## Profile

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

## Employment history

### IT QA Analyst at United Healthgroup, New York, New York

[January 2011](#) – [Present](#)

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

### IT QA Analyst at Viacom, New York, New York

[November 2008](#) – [January 2011](#)

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

### IT QA Analyst at Bank of America, New York, New York

[March 2006](#) – [June 2008](#)

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems

## Education

Bachelor of Science in Computer Science, Columbia University, New York, New York

[July 2006](#)