

Rachel Zane, Business Analyst

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Date of birth	05/10/1983	Nationality	USA
Place of birth	Orlando, FL	Driving license	Full

PROFILE Personable and process-oriented Business Analyst with 10 years of experience linking organization's information technology capabilities with its business objectives.

EMPLOYMENT HISTORY

Jan 2013 – Present **Sr Business Analyst, Deutsche Bank** New York, New York

Deutsche Bank is a German global banking and financial services company. As a Sr Business Analyst, my core activities include:

- Gathering intelligence from corporate executives and middle managers about needs and future growth
- Partnering with application directors and creators to ensure each project meets a specific need
- Assuming responsibility for project tasks and ensuring they are completed in a timely fashion
- Evaluating, testing, and recommending new opportunities for enhancing our software, hardware, and IT processes
- Compiling and distributing reports on application development and deployment

Jun 2000 – Jan 2013 **Business Analyst, Goldman Sachs** New York, New York

Goldman Sachs Group, Inc. is an American multinational finance company that engages in global investment banking, investment management, securities, and other financial services. As a business analyst, my core activities included:

- Designing and executing A/B testing procedures to extract data from test runs
- Evaluating and drawing conclusions from data related to customer behavior
- Consulting with the executive team and the IT department on the newest technology and its implications in the industry
- Creating direct channels of communication to software and application developers to get the job done without managerial interjection

Aug 1999 – Jun 2000 **Jr Business Analyst, Johnson & Johnson** New York, New York

Johnson & Johnson is an American multinational medical devices, pharmaceutical and consumer packaged goods manufacturing company. As a Business Analyst, my core activities included:

- Identifying business trends utilizing real data, compiling analysis reports that are delivered to developers, and following-up on all results
- Implementing a comprehensive management plan for each project and holding regular stakeholder meetings to keep all interested parties updated

SKILLS

Analytics

Project Management

Requirement Analysis

Market Research

Requirement Gathering

Documentation

Continuous Improvement