



Apr 2021 — Apr 2021

North Naples

## ASIS International

### Security Guard Certificate Program (SOCP)

- Course Curriculum: Law Enforcement Ethics, Foundations in Criminal Law, Report Writing, Criminal Profiling, Interviewing Techniques, Crisis Intervention.

Jan 2014 — Nov 2018

## Hawaii Western College

### S.A.F.E. Approach Level II Training

## Achievements

- Decreased theft of hotel items like linen, towels, décor pieces, and cutlery by 73% by improving vigilance strategies, particularly for guests leaving the hotel.
- Enhancing detection/monitoring procedures by having 15 360 degrees CCTV cameras installed at the back of shopping aisles and in storerooms, which cut product stock theft by 93%.
- Introduced inventive loss prevention techniques by installing an X-ray scanning system at every entrance and exit in the building, which reduced theft by 28%.
- Improved access control, which reduced unauthorized entry and solicitation by 26% using an announcement notification app, where visitors may be admitted/ declined entry straight from the employee's smart device.