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## Robert Cooper, Security Guard

Safety conscious, attentive Security Guard with eight years experience in protecting and guarding VIP individuals in the military and defense sectors. Proficient at observing surroundings and immediate settings for possible threats of nonhuman and human nature. Presently finishing a bachelor's in criminal justice and qualified as a CPO (Certified Protection Guard).

### Details

Driving license \_\_\_\_\_ Full Place of birth \_\_\_\_\_ San Antonio

### Employment History

#### Security Guard at ADT Security, Port Washington

January 2020 — April 2021

Responsible for completing reports by recording information, observations, occurrences, and surveillance activities, including interviewing of witnesses and acquiring signatures.

- Maintaining environments by monitoring the grounds and equipment controls.
- Logging into security headquarters on the hour during the day and every 2 hours with the night shift, notifying control of all in order statuses.
- Utilizing armed force when necessary, to protect company belongings, visitors, employees, and clients when needed.
- Apprehending suspects in the event of security breaches and detaining them until the police arrive on the scene.

#### Security Guard at Copwatch, Jogbani

January 2019 — April 2021

Primary purpose is to scan area of grounds for objects/ items that seem out of place and notifying Center management of bags or packages that are unattended.

- Inspecting restrooms after closing time for vagrants/ unauthorized personnel.
- Monitoring selected areas via CCTV app on smart devices.
- Ensure flawless equipment operation by finishing preventive maintenance necessities, reading the manufacturer's instructions, troubleshooting malfunctions, organizing for repairs if needed, and assessing new equipment and techniques

### Education

#### Certified Protection Guard Program (CPOP), International Foundation for Protection Guards, Alexandria

January 2020 — April 2021

#### Security Guard Certificate Program (SOCP), ASIS International, North Naples

April 2021 — April 2021

- Course Curriculum: Law Enforcement Ethics, Foundations in Criminal Law, Report Writing, Criminal Profiling, Interviewing Techniques, Crisis Intervention.

## S.A.F.E. Approach Level II Training, Hawaii Western College

January 2014 — November 2018

### Links

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### Skills



Investigation skills



Safety compliance



Criminal justice knowledge



Restraining devices



Martial arts/Physical combat training

### Hobbies

Running, Mtb, Enduro

### Languages



English Native speaker



Spanish Native speaker



Italian Highly proficient

### Achievements

- Decreased theft of hotel items like linen, towels, décor pieces, and cutlery by 73% by improving vigilance strategies, particularly for guests leaving the hotel.
- Enhancing detection/monitoring procedures by having 15 360 degrees CCTV cameras installed at the back of shopping aisles and in storerooms, which cut product stock theft by 93%.
- Introduced inventive loss prevention techniques by installing an X-ray scanning system at every entrance and exit in the building, which reduced theft by 28%.
- Improved access control, which reduced unauthorized entry and solicitation by 26% using an announcement notification app, where visitors may be admitted/ declined entry straight from the employee's smart device.