



# Julie Cox

FLIGHT ATTENDANT

✉ email@email.com

📍 1515 Pacific Ave, Los Angeles, CA 90291, United States

☎ 3868683442

## Profile

Personable, safety-oriented Flight Attendant with 3+ years of expertise with an international cabin crew. Achieved a consistently highest passenger satisfaction rating according to Skytrax surveys (99.28%). I am seeking to develop my flight attendant skills further and continue providing top guest service by joining American Airlines as the new Senior Flight Attendant.

## Employment History

Flight Attendant, Delta Airlines, Boston

January 2018 — April 2021

Tasked with managing and coaching ten junior cabin crew members during all international flights.

- Informed business- and first-class clients about the best beverage-pairing decisions based on taste and meal menus.
- Relayed communication to passengers and cabin crew from the flight deck in a professional and personable manner.
- Assisted passengers and instructed on passenger safety.
- Performed preflight, through-flight, and post-flight inspections of the aircraft's emergency, cabin, and galley equipment. Ensured the aircraft's interior was clean at all times.

Flight Attendant, American Airlines, Washington

January 2017 — December 2018

Tasked with providing leadership, direction, and assistance during an emergency, including aircraft evacuation and administering first aid to ill or incapacitated passengers.

- Handled emergencies according to procedures. Performed orderly evacuation of passengers and crew. Provided emergency medical assistance where necessary.
- Supervised loading and offloading of aircraft passengers and baggage. Ensured access to escape exits was clear at all times.
- Communicated paperwork and detailed reports regarding incidents or discrepancies.
- Greeted passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.

## Education

The Crew Academy, IATA Cabin Crew Course, Denver

April 2021 — April 2021

BA in International Hospitality Management,, School of Hotel Administration,- Ithaca

January 2019 — November 2020

## Details

1515 Pacific Ave

Los Angeles, CA 90291

United States

3868683442

[email@email.com](mailto:email@email.com)

Driving license

Full

Place of birth

San Antonio

## Links

[LinkedIn](#)

[Pinterest](#)

[Resume Viking Templates](#)

[Build this template](#)

## Skills

Passenger Management



Emergency Procedures



Flight Manifests



Food Safety



Serving Beverages



## Languages

English



Italian



Spanish



## Hobbies

Skydiving, Parachuting,

Skating

## Ridgefield High School, High School Diploma, Indian Trail

*January 2017 — December 2019*

### **Extra-curricular activities**

- Obtained region-high passenger friendliness reviews according to exit surveys (98.89%).
- Identified alternative deplaning strategy, which increased offload efficiency by 17%.
- Obtained property-best client satisfaction score based on surveys (98.43%).
- Implemented an improved queuing strategy, leading to a 29% reduction in check-in times.