



# Julie Cox

Flight Attendant

## Details

### Address

1515 Pacific Ave  
Los Angeles, CA 90291  
United States

### Phone

3868683442

### Email

email@email.com

### Place of birth

San Antonio

### Driving license

Full

## Links

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## Skills

### Passenger Management



### Emergency Procedures



### Flight Manifests



### Food Safety



### Serving Beverages



## Languages

## Profile

Personable, safety-oriented Flight Attendant with 3+ years of expertise with an international cabin crew. Achieved a consistently highest passenger satisfaction rating according to Skytrax surveys (99.28%). I am seeking to develop my flight attendant skills further and continue providing top guest service by joining American Airlines as the new Senior Flight Attendant.

## Employment History

### Flight Attendant, Delta Airlines

Jan 2018 – Apr 2021 📍 Boston

*Tasked with managing and coaching ten junior cabin crew members during all international flights.*

- Informed business- and first-class clients about the best beverage-pairing decisions based on taste and meal menus.
- Relayed communication to passengers and cabin crew from the flight deck in a professional and personable manner.
- Assisted passengers and instructed on passenger safety.
- Performed preflight, through-flight, and post-flight inspections of the aircraft's emergency, cabin, and galley equipment. Ensured the aircraft's interior was clean at all times.

### Flight Attendant, American Airlines

Jan 2017 – Dec 2018 📍 Washington

*Tasked with providing leadership, direction, and assistance during an emergency, including aircraft evacuation and administering first aid to ill or incapacitated passengers.*

- Handled emergencies according to procedures. Performed orderly evacuation of passengers and crew. Provided emergency medical assistance where necessary.
- Supervised loading and offloading of aircraft passengers and baggage. Ensured access to escape exits was clear at all times.
- Communicated paperwork and detailed reports regarding incidents or discrepancies.
- Greeted passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.

## Education

### IATA Cabin Crew Course, The Crew Academy

Apr 2021 – Apr 2021 📍 Denver

English



Italian




Spanish



## School of Hotel Administration, BA in International Hospitality Management,

Jan 2019 – Nov 2020  Ithaca

## High School Diploma, Ridgefield High School

Jan 2017 – Dec 2019  Indian Trail

## Hobbies

Skydiving, Parachuting,  
Skating

## Extra-curricular activities

- Obtained region-high passenger friendliness reviews according to exit surveys (98.89%).
- Identified alternative deplaning strategy, which increased offload efficiency by 17%.
- Obtained property-best client satisfaction score based on surveys (98.43%).
- Implemented an improved queuing strategy, leading to a 29% reduction in check-in times.