



Julie Cox

Flight Attendant

Los Angeles, United States email@email.com

Details

1515 Pacific Ave
Los Angeles, CA 90291
United States

3868683442

Place of birth

San Antonio

Driving license

Full

Links

LinkedIn

Pinterest

Resume Viking
Templates

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Skills

Passenger Management



Emergency Procedures



Flight Manifests



Food Safety



Serving Beverages



Languages

English



Italian



Spanish



Hobbies

Skydiving, Parachuting,
Skating

Profile

Personable, safety-oriented Flight Attendant with 3+ years of expertise with an international cabin crew. Achieved a consistently highest passenger satisfaction rating according to Skytrax surveys (99.28%). I am seeking to develop my flight attendant skills further and continue providing top guest service by joining American Airlines as the new Senior Flight Attendant.

Employment History

Jan 2018 — Apr 2021

Flight Attendant at Delta Airlines

Boston

Tasked with managing and coaching ten junior cabin crew members during all international flights.

- Informed business- and first-class clients about the best beverage-pairing decisions based on taste and meal menus.
- Relayed communication to passengers and cabin crew from the flight deck in a professional and personable manner.
- Assisted passengers and instructed on passenger safety.
- Performed preflight, through-flight, and post-flight inspections of the aircraft's emergency, cabin, and galley equipment. Ensured the aircraft's interior was clean at all times.

Jan 2017 — Dec 2018

Flight Attendant at American Airlines

Washington

Tasked with providing leadership, direction, and assistance during an emergency, including aircraft evacuation and administering first aid to ill or incapacitated passengers.

- Handled emergencies according to procedures. Performed orderly evacuation of passengers and crew. Provided emergency medical assistance where necessary.
- Supervised loading and offloading of aircraft passengers and baggage. Ensured access to escape exits was clear at all times.
- Communicated paperwork and detailed reports regarding incidents or discrepancies.
- Greeted passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.

Education

Apr 2021 — Apr 2021

IATA Cabin Crew Course

Denver

The Crew Academy

Jan 2019 — Nov 2020

Ithaca

School of Hotel Administration

BA in International Hospitality Management,

Jan 2017 — Dec 2019

Indian Trail

High School Diploma

Ridgefield High School

Extra-curricular activities

- Obtained region-high passenger friendliness reviews according to exit surveys (98.89%).
- Identified alternative deplaning strategy, which increased offload efficiency by 17%.
- Obtained property-best client satisfaction score based on surveys (98.43%).
- Implemented an improved queuing strategy, leading to a 29% reduction in check-in times.