

JULIE COX

Flight Attendant

1515 Pacific Ave, Los Angeles, CA 90291, United States

3868683442

email@email.com

Place of birth *San Antonio* Driving license *Full*

LINKS

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PROFILE

Personable, safety-oriented Flight Attendant with 3+ years of expertise with an international cabin crew. Achieved a consistently highest passenger satisfaction rating according to Skytrax surveys (99.28%). I am seeking to develop my flight attendant skills further and continue providing top guest service by joining American Airlines as the new Senior Flight Attendant.

EMPLOYMENT HISTORY

❖ **Flight Attendant, Delta Airlines** Jan 2018 — Apr 2021
Boston

Tasked with managing and coaching ten junior cabin crew members during all international flights.

- Informed business- and first-class clients about the best beverage-pairing decisions based on taste and meal menus.
- Relayed communication to passengers and cabin crew from the flight deck in a professional and personable manner.
- Assisted passengers and instructed on passenger safety.
- Performed preflight, through-flight, and post-flight inspections of the aircraft's emergency, cabin, and galley equipment. Ensured the aircraft's interior was clean at all times.

❖ **Flight Attendant, American Airlines** Jan 2017 — Dec 2018
Washington

Tasked with providing leadership, direction, and assistance during an emergency, including aircraft evacuation and administering first aid to ill or incapacitated passengers.

- Handled emergencies according to procedures. Performed orderly evacuation of passengers and crew. Provided emergency medical assistance where necessary.
- Supervised loading and offloading of aircraft passengers and baggage. Ensured access to escape exits was clear at all times.
- Communicated paperwork and detailed reports regarding incidents or discrepancies.
- Greeted passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.

EDUCATION

❖ **IATA Cabin Crew Course** Apr 2021 — Apr 2021
The Crew Academy Denver

❖ **School of Hotel Administration** Jan 2019 — Nov 2020
BA in International Hospitality Management, Ithaca

❖ **High School Diploma** Jan 2017 — Dec 2019
Ridgefield High School Indian Trail

SKILLS

Passenger Management *Expert* Food Safety *Expert*
Emergency Procedures *Expert* Serving Beverages *Expert*
Flight Manifests *Expert*

LANGUAGES

English *Native speaker* Spanish *Highly proficient*
Italian *Highly proficient*

HOBBIES

Skydiving, Parachuting, Skating

EXTRA-CURRICULAR ACTIVITIES



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- Obtained region-high passenger friendliness reviews according to exit surveys (98.89%).
 - Identified alternative deplaning strategy, which increased offload efficiency by 17%.
 - Obtained property-best client satisfaction score based on surveys (98.43%).
 - Implemented an improved queuing strategy, leading to a 29% reduction in check-in times.