ASHER BROWDER

COMPUTER TECHNICIAN 📍 LOS ANGELES, CA 90291, UNITED STATES 📞 3868683442

DETAILS

1515 Pacific Ave
Los Angeles, CA 90291
United States
3868683442
email@email.com

Place of birth
San Antonio

Driving license
Full

LINKS

LinkedIn

Resume Viking Templates

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Pinteres

SKILLS

Hardware Proficiency

Troubleshooting

Network Architecture

Server Maintenance

Installation and Configuration

HOBBIES

Basketball, Netball, Crossfit

LANGUAGES

English

Dutch

PROFILE

Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.

EMPLOYMENT HISTORY

Computer Technician at PC Repair Services, Galdakao
June 2021 — June 2021

Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

Computer Technician at Mavericks IT, New Port Richey
January 2017 — November 2020

Provided technical on-site support and maintenance for existing and new systems.

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

EDUCATION

BA Computer Science., Purdue University, West Lafayette
June 2021 — June 2021

2015- 2018 Associate Degree in Computer Science, Ashford University, , Arnsberg
June 2021 — June 2021

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

ACHIEVEMENTS

- Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.
- Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
- Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

✪ COURSES

Microsoft Certified Solutions Expert, Microsoft. Online.
June 2021 — June 2021

CCNA Routing and Switching, Cisco. Online.
January 2020 — August 2020