



# Asher Browder, Computer Technician

LOS ANGELES, CA 90291, UNITED STATES · email@email.com

## DETAILS

1515 Pacific Ave  
Los Angeles, CA 90291  
United States

3868683442

PLACE OF BIRTH

San Antonio

DRIVING LICENSE

Full

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## SKILLS

Hardware Proficiency

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Troubleshooting

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Network Architecture

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Server Maintenance

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Installation and Configuration

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## HOBBIES

Basketball, Netball,  
Crossfit

## LANGUAGES

English

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Dutch

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## PROFILE

*Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.*

## EMPLOYMENT HISTORY

### Computer Technician , PC Repair Services

Jun 2021 — Jun 2021, Galdakao

*Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.*

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

### Computer Technician, Mavericks IT

Jan 2017 — Nov 2020, New Port Richey

*Provided technical on-site support and maintenance for existing and new systems.*

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

## EDUCATION

### Purdue University, BA Computer Science.

Jun 2021 — Jun 2021, West Lafayette

### Ashford University, , 2015- 2018 Associate Degree in Computer Science

Jun 2021 — Jun 2021, Arnsberg

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

## ACHIEVEMENTS

- Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.
- Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
- Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

## COURSES

### **Microsoft Certified Solutions Expert, Microsoft. Online.**

Jun 2021 — Jun 2021

### **CCNA Routing and Switching, Cisco. Online.**

Jan 2020 — Aug 2020