



Asher Browder

COMPUTER TECHNICIAN

✉ email@email.com

📍 1515 Pacific Ave, Los Angeles, CA 90291, United States

☎ 3868683442

Profile

Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.

Employment History

Computer Technician , PC Repair Services, Galdakao

June 2021 — June 2021

Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

Computer Technician, Mavericks IT, New Port Richey

January 2017 — November 2020

Provided technical on-site support and maintenance for existing and new systems.

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

Education

BA Computer Science., Purdue University, West Lafayette

June 2021 — June 2021

2015- 2018 Associate Degree in Computer Science, Ashford University, , Arnsberg

June 2021 — June 2021

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

Achievements

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Details

1515 Pacific Ave

Los Angeles, CA 90291

United States

3868683442

email@email.com

Driving license

Full

Place of birth

San Antonio

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Skills

Hardware Proficiency



Troubleshooting



Network Architecture



Server Maintenance



Installation and

Configuration



Hobbies

Basketball, Netball, Crossfit

Languages

English



Dutch



Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.

- Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
- Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

Courses

Microsoft Certified Solutions Expert, Microsoft. Online.

June 2021 — June 2021

CCNA Routing and Switching, Cisco. Online.

January 2020 — August 2020