Asher Browder

Computer Technician

Los Angeles, United States   email@email.com

Profile

Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.

Employment History

Jun 2021 — Jun 2021

Galdakao

Computer Technician at PC Repair Services

Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

Jan 2017 — Nov 2020

New Port Richey

Computer Technician at Mavericks IT

Provided technical on-site support and maintenance for existing and new systems.

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

Education

Jun 2021 — Jun 2021

West Lafayette

Purdue University

BA Computer Science.

Jun 2021 — Jun 2021

Arnsberg

Ashford University,

2015- 2018 Associate Degree in Computer Science

Links

Skills

Hardware Proficiency

● ● ● ● ● ● ● ● ● ●

Troubleshooting

● ● ● ● ● ● ● ● ● ●

Network Architecture

● ● ● ● ● ● ● ● ● ●

Server Maintenance

● ● ● ● ● ● ● ● ● ●

Installation and Configuration

● ● ● ● ● ● ● ● ● ●

Hobbies

Basketball, Netball, Crossfit

Languages

English

● ● ● ● ● ● ● ● ● ●

Dutch

● ● ● ● ● ● ● ● ● ●

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

Achievements

- Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.
- Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
- Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

Courses

Jun 2021 — Jun 2021

Microsoft Certified Solutions Expert at Microsoft. Online.

Jan 2020 — Aug 2020

CCNA Routing and Switching at Cisco. Online.