Asher Browder, Computer Technician

1515 Pacific Ave, Los Angeles, CA 90291, United States, 3868683442, email@email.com

Place of birth	San Antonio	Driving license	Full

LINKS

PROFILE

Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.

EMPLOYMENT HISTORY

Jun 2021 — Jun 2021

Computer Technician , PC Repair Services
Galdakao

Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

Jan 2017 — Nov 2020

Computer Technician, Mavericks IT
New Port Richey

Provided technical on-site support and maintenance for existing and new systems.

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

EDUCATION

Jun 2021 — Jun 2021

BA Computer Science., Purdue University
West Lafayette

Jun 2021 — Jun 2021

2015- 2018 Associate Degree in Computer Science, Ashford University,
Arnsberg

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

SKILLS

Hardware Proficiency	Expert	Server Maintenance	Expert
Troubleshooting	Expert	Installation and Configuration	Expert
Network Architecture	Expert		

ACHIEVEMENTS

- Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.
- Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
- Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

HOBBIES

Basketball, Netball, Crossfit

LANGUAGES

English   Native speaker   **Dutch**   Native speaker