

ASHER BROWDER

Computer Technician

1515 Pacific Ave, Los Angeles, CA 90291, United States

3868683442

email@email.com

Place of birth *San Antonio* Driving license *Full*

LINKS

[LinkedIn](#), [Resume Viking Templates](#), [Build this template](#), [Pinterest](#)

PROFILE

Amiable CompTIA A+ certified computer technician focusing on configuring and troubleshooting Windows-based technology. The ticket clearance rate in the top 2%. Specializes in speed and communication with an established track record of customer satisfaction and efficiency.

EMPLOYMENT HISTORY

❖ **Computer Technician , PC Repair Services** Jun 2021 — Jun 2021
Galdakao

Promoted and Developed methods to lower compliance and security risks. Researched and provided suggestions for general and system-specific vulnerabilities.

- Provided technical assistance to the general University community and the Utech Department staff.
- Helped in creating, reviewing, and maintaining the system accounts under the manager's instruction.
- Developed and generated status reports related to every job expectation included and submitted in a monthly report to the Information Systems Manager.
- Performed testing and authentication of hardware for identification of problems and validating repair work.
- Provided desktop support by troubleshooting and fixing issues by workstations.

❖ **Computer Technician, Mavericks IT** Jan 2017 — Nov 2020
New Port Richey

Provided technical on-site support and maintenance for existing and new systems.

- Assisted in the maintenance or repair of computer equipment.
- Performed fundamental troubleshooting of a range of computer problems.
- Gave technical support via phone, on-site, or email.
- Configured computer networks.

EDUCATION

❖ **Purdue University** Jun 2021 — Jun 2021
West Lafayette

BA Computer Science.

❖ **Ashford University,** Jun 2021 — Jun 2021
Arnsberg

2015- 2018 Associate Degree in Computer Science

- Course Curriculum: Oracle database administration, Legacy system experience, Company Name OS expert, Software development

SKILLS

Hardware Proficiency *Expert* Server Maintenance *Expert*

Troubleshooting *Expert* Installation and Configuration *Expert*
Network Architecture *Expert*

ACHIEVEMENTS

- ❖
- Examined system performance of 93 machines to order and schedule hardware and software upgrades across the business.
 - Directed initiative for a troubleshooting process that decreased downtime due to network and computer problems by 38%.
 - Fixed on average 120 computer-related problems every week by utilizing brilliant troubleshooting skills.

HOBBIES

Basketball, Netball, Crossfit

COURSES

❖ **Microsoft Certified Solutions Expert** Jun 2021 — Jun 2021
Microsoft. Online.

❖ **CCNA Routing and Switching** Jan 2020 — Aug 2020
Cisco. Online.

LANGUAGES

English *Native speaker* Dutch *Native speaker*