IT Manager

FNB

Oct. 2016 - Sep. 2014

• Perform regular upgrades and maintenance in support for workstations, servers, and virtual machines.

• Consult with users on the installation, implementation and use of software applications

• Manage internal and third-party developers who are responsible for building customizations for Appirio IT use

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**E D U C A T I O N**

MSc, Computer Programming, The University of Wisconsin, Madison 2000 - 2005

Bachelor's Degree in AI Theories, University of Louisville, Louisville 2006 - 2011

IT Manager

Liberty Life

Dec. 2016 - Nov. 2018

* Perform inhouse management of all systems without compromising the validated state of the systems and minimizing any issues resulting from bugs and errors
* Manage facility-specific voip systems and wireless networks
* Work with users to develop dashboards functionalities and Pipedrive.com reports

IT Manager

ABSA

Jan. 2018 - Dec. 2019

* Applies and understands IT server implementation and management, which include project management and development, service management, and system set-up
* Maintaining the development suites and servers used throughout the Software development lifecycle
* Providing planning and coordination for bug fixesand performance testing
* criteria.

**W O R K E X P E R I E N C E**

Charlotte Anderson

IT Manager

(212) 555 - 5555

yourname@mail.com

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your location

**S K I L L S**

* Agile Development
* Database Administration
* UI / UX
* DevOps Debugger 5000 Use
* Scripting

**L A N G U A G E S**

Fluent in English + German Conversation in Spanish