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2010-2011

2012-2015

Café Worker / STARBUCKS

* Communicated with customers to assess purchasing needs and provided recommendations based on expertise of new and current products and customers’ preferences.
* Managed inventory and product levels by stocking, rotating, refilling, and preparing fresh coffee products and specialty products.

Café Worker / WIMPY

* Maintain general items such as coffee makers, ice makers and espresso machines that are used regularly.

Café Worker / SEATTLE

* Accurately input customers’ orders into POS system and communicated orders to fellow baristas effectively.
* Maintained an organized and clean workspace to ensure operations ran smoothly and to enable colleagues to easily locate resources and products.

Starbucks Academy

Serving Etiquette

Personable and customer-oriented junior waiter with 5 months part time experience at a small coffee shop making coffee beverages. Passionate about fair trade coffee and exotic blends. Skilled at latte art, multiple espresso machines, and customer service.

Seattle Coffee

Intern Programme

AAA Academy

Restaurant Management

SKILLS

2016-2019

WORK EXPERIENCE

2014-2015

2016-2019

2019-2019

EDUCATION

CONTACT

PROFILE

CAFÉ WORKER

MARY J. SEARING

